



General Terms and Conditions for Laminate Flooring

1. This Warranty applies to the first owner and the first installation of the product and may not be transferred. The first owner is defined as the buyer of the installed product. This warranty only applies to first quality Feather Step Laminate Flooring and remains effective for the specified term based on product selected.
2. This warranty applies only to defects inherent to the material supplied. Included in this are any material or production defects including delaminating or reduced resistance of the wear layer. It does not include reduced resistance of product with beveled edges or wear with in ¼" from the plank edge. The company reserves the right to repair or replace product, at its option. When replacement is made, only new replacement panels will be furnished. No other form of compensation will be furnished. Responsibility under this warranty applies only to hidden defects. These are defects that were not visible before or during installation. TP Global will never be held liable, nor will be responsible for secondary damage.
3. This warranty applies to product that is installed according to Feather Step installation instructions only in indoor residential areas. Please review installation instructions carefully and adhere to them strictly.
4. This warranty does not apply to flooring that has been exposed to abnormal conditions or abused in any way. These conditions consist of damage from fire, flood, weather events or any other catastrophic event.
5. This warranty will not apply to flooring that has been damaged or exposed to the following conditions;
 - a. Extreme heat
 - b. Standing water, Urine or any other human or animal by-product or waste.
 - c. Water or moisture beneath the sub-floor or contained in the sub-floor.
 - d. Use of improper cleaning methods and materials.
 - e. Installation in bathrooms or any other areas where excessive moisture may be exhibited.
 - f. Exposure to chemicals or industrial products.
 - g. Improper installation and surface preparation.
6. Under no circumstance will TP Global, its subsidiaries and or its assigns, be responsible for any loss of time, expense, labor costs or any other consequential damages caused by, or resulting directly or indirectly, from a problem about which a claim was made.
7. No other warranty, express or implied is valid.

Please contact your local distributor or retailer for further inquiries.